

Dave,

We love our new pool deck and patio! Before National Brick Pavers, our backyard was an early 1980's flashback-ugly Chattahoochee area with no character. When my business partner saw our remodeled deck and patio, she asked for Dave's number.

I am a tough customer. Quality, integrity, and customer service are indicators I look for when evaluating a company. Dave and his company get an A+ on all of the indicators and believe me, I am not an easy grader.

Dave and his crews are top professionals from the beginning to the end of a project. We had a budget to work with and Dave was respectful of this fact, patiently answered all of our questions and gave us a sense of confidence in his company and work. That confidence was well earned.

He called every day at the start and end of the day to find out how things were going from my end. He was on the site and went the extra mile to make sure we were satisfied with the way the work was progressing. So did his crews.

His crews were on the job site as promised, delivered exemplary customer service, and demonstrated top quality workmanship. They are artisans, not just installers. I was so impressed with the way they worked together and the workmanship, I used them as an example of top teams in one of the M.B.A. courses I teach.

Dave and National Brick Pavers have earned our trust and made my husband and me life time customers.

Sincerely,

A handwritten signature in cursive script that reads "Rosie & Bob DeCosmo". The signature is written in dark ink and is positioned to the right of the word "Sincerely,".

Rosie and Bob DeCosmo

August 18, 2007